



CUSTOMER SATISFACTION SURVEY

Product performance. Superior service.

Thank you for your recent service at our dealership. Please share your thoughts concerning your satisfaction with the Service Department at our dealership. Please check the box that best represents your satisfaction with our service department.

Which of our locations did you visit?

Crawfordsville

Lebanon

Terre Haute

Remington

Wingate

Very Satisfied

Somewhat Satisfied

Somewhat Dissatisfied

Very Dissatisfied

Quality of our repair service:

Length of time to complete your repair:

Equipment was fixed right the first time:

Courtesy of service personnel:

Technical knowledge of service personnel:

Convenience of service hours:

Explanation of the work performed:

Appearance of Service Dept:

Overall satisfaction with Service Dept:

Additional comments about your experience with our Service Department: _____

Signature: _____

Phone: _____ Best time to call: _____

Thank you for your continued business!